

QUALITY Policy

Using the Aerospace EN 9100 certification as a base of our management system and working toward the common target of excellence, looking for Total Quality in order to be recognized by our Customers as their preferred supplier.

Organize and secure the development of our business in accordance with the strategy (markets, customers, products) and the rules of the company, by providing services, innovation, development, manufacturing, sourcing and distribution of products, which meet to the needs and expectations of all our customers, suppliers, subcontractors, shareholders and employees.

The declared mission of Amphenol Air LB France is to achieve this objective and to commit to:

- Giving to Directors of the firm the powers and the Responsibilities related to their role in order to
 - Manage their internal mini Company according to the agreed upon strategy by the General Management, in respect of
 - And in accordance to the Quality policy of the company.
- Creating a "Right First Time" environment within all our activities (operational and trading) implementing "Auto Quality" approach, based on a precise documentation, a rigorous suppliers and subcontractors selection, evaluation and development program.
- Creating an internal Customer and Supplier relationship aiming for the excellence of all our transactions (production or administrative services), supported by a pro active and motivating environment, where dialogue is encouraged (participative management).
- Developing our activities and running our operations, via a systematic analysis of associated risk factors and opportunities, taking them into account during decision making and planning using prevention techniques (Advanced Quality Planning, preventive maintenance, Product / Process / Supply Chain FMEA, load / capacity analyzes, obsolescence management, prevention of counterfeiting, project management and contingency planning).
- Managing our performance and guaranteeing the reliability of these activities, backed up by transversal processes. The processes are reviewed regularly using PEAR (Process Effectiveness Assessment Report) reports at the highest level of the company, allowing to continually improve the system's efficiency.
- Establishing and maintaining continuous improvement, within all our activities using quality indicators - QOS (Quality Operating System), the definition of KPI (Key Performance Indicator) and implementing enhancing actions of root causes analysis (using Team solving techniques 8D).
- Improve and enhance its know-how and image by creating a climate of trust with customers, suppliers and subcontractors while standing out from the competition.
- Giving the absolute priority on safety principles (including trips and travels) within our professional practices, to protect our customers when they are using our products or need a guarantee in supply continuity.

Our meaning of "Auto-Quality" is when everyone:

- Gets the capacity and the opportunity to check its incoming raw material, ensuring it will not have a negative impact on the relevant Product or Service quality and has authority and competence to take the relevant actions.
- Is actively involved in improving the process or procedures that are under his control.
- Acts actively in maintaining its equipment working, ensuring product quality and safe environment.
- Has been trained and has resources to validate Product and Conformity and Service Quality.
- Has "Stop Line Authority" as described in the relevant instructions, to stop and correct processes in case of failure.
- Has continuous feedback on the Product or Service Quality, given by its internal or external customers.

Quality is depending from all of us, our common Mission will be materializing this vision. We are convinced these tools will allow TOGETHER continuous progression where the final goal will be:

TO REACH OUR CUSTOMERS, SUPPLIERS, SUBCONTRACTORS, SHAREHOLDERS AND EMPLOYEES TOTAL SATISFACTION

Gilles DARDENNE
General Manager
February 2020

